

Enrollment No: \_\_\_\_\_

Exam Seat No: \_\_\_\_\_

# C. U. SHAH UNIVERSITY

## Winter Examination-2020

**Subject Name: Management of Nursing Services and Education**

**Subject Code: 4NS04MNE1**

**Branch: B.Sc. (Nursing)**

**Year: 4**

**Date : 16/09/2020**

**Time : 11:00 To 01:00**

**Marks : 75**

Instructions:

- (1) Use of Programmable calculator & any other electronic instrument is prohibited.
- (2) Instructions written on main answer book are strictly to be obeyed.
- (3) Draw neat diagrams and figures (if necessary) at right places.
- (4) Assume suitable data if needed.

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- Q-1** Define management, write down the principle of management & describe the role of administration. **20**
- OR**
- Q-1** Define budgeting, write down types of budgeting prepare the budget for 250 bedded COVID hospital.
- Q-2** **Write short notes on any five of the following:** **5 X 5 = 25**
- A** Disaster management
  - B** Gantt chart
  - C** Leadership style
  - D** Difference between affiliation & accreditation
  - E** In service education program
  - F** Function of INC
  - G** Performance Appraisal
  - H** Role of nurse as a manager
- Q-3** **Define the following terms:** **10 X 2 = 20**
- A** Administration
  - B** Hospital
  - C** Quality assurance
  - D** Motivation
  - E** Collective bargaining
  - F** Counseling
  - G** Delegation
  - H** PERT
  - I** Staffing
  - J** Communication
- Q-4** **Attempt the Objective type questions:** **(10)**
- A** Who introduced types of bargaining ? **1**
- a. Hayness & Prussic
  - b. Knoots & O'Donnell
  - c. Richard E. Walton & Robert B. Mckersie
  - d. John Muller



- B** Which of the following is a factor that affects the curriculum development? 1
- a. Students
  - b. Knowledge
  - c. Society
  - d. All of the above
- C** Adult education is known as 1
- a. Formal system of education
  - b. Informal system of education
  - c. Both (a) & (b)
  - d. None of the above
- D** In which year was the Indian Nursing Council was Constituted? 1
- a. 1949
  - b. 1950
  - c. 1948
  - d. 1947
- E** Factor contributing to human relation is 1
- a. Training
  - b. Human behavior
  - c. Planning
  - d. Supervising
- F** Motivation is the process of channeling a person's 1
- a. Physical drive
  - b. Inner drive
  - c. Emotional drive
  - d. Physical drive
- G** Which of the following is not a quality assurance method? 1
- a. Quality circle
  - b. Nursing audit
  - c. Presentation
  - d. Peer review
- H** Hospital policies are not related to 1
- a. Provide patient care services
  - b. Purchase of drugs
  - c. Working capital investment
  - d. Maintaining transportation
- I** Which of the following is not a managerial function? 1
- a. Planning
  - b. Collection
  - c. Direction
  - d. Motivation
- J** Which is not one of staff development programs? 1
- a. Orientation
  - b. In-service education
  - c. Planning
  - d. Job related counseling

